

Terms and Conditions

Welcome to Bluegrass Air Solutions. By using this website or purchasing our products and services, you agree to the following Terms and Conditions. Please read them carefully.

1-Payment Terms

Payment is due upon receipt of the invoice. Late payments exceeding 30 days from the invoice date will incur a late fee of 1.5% of the outstanding balance per month, or a minimum late fee of \$75, whichever is greater. For industrial work, additional fees may be applied for accounts past due beyond 60 days.

2-Warranty Policy

All equipment sold by Bluegrass Air Solutions is covered by the manufacturer's warranty. Warranty claims must comply with the terms and conditions outlined by the respective manufacturer. In addition, Bluegrass Air Solutions guarantees the quality of our work for 30 days following the completion of service. If any issues arise due to workmanship, such as equipment being dirty, oily, or malfunctioning as a direct result of our service, we will return to resolve the issue at no charge. Any claims outside of this 30-day period will fall under the manufacturer's warranty guidelines.

3-Return Policy

Returns for equipment and parts will follow the policies set forth by the manufacturer. If it is determined that a part was not needed or improperly recommended, Bluegrass Air Solutions will work with the customer to reach a mutually agreeable resolution regarding the return and associated costs.

4-Limitations of Liability

Bluegrass Air Solutions is not liable for any damages resulting from improper use, maintenance, or third-party repairs of the equipment. Customers are responsible for adhering to the manufacturer's guidelines and proper care of their equipment.

5-Professional Advice Disclaimer

The advice and recommendations provided by Bluegrass Air Solutions are based on industry knowledge and experience. However, customers are advised to consult with the manufacturer or relevant professionals for specific technical or safety concerns.

6-General Liability Disclaimer

Bluegrass Air Solutions assumes no liability for damages or losses resulting from the improper use, maintenance, or third-party handling of equipment. Customers are responsible for following all safety guidelines and manufacturer recommendations.

7-Indemnification Clause

By using our services, you agree to indemnify and hold Bluegrass Air Solutions harmless from any claims, damages, or expenses, including legal fees, arising from your improper use of products or failure to follow manufacturer or company recommendations.

8-Force Majeure Clause

Bluegrass Air Solutions shall not be held liable for any delays or failures in performance resulting from events beyond our reasonable control, including but not limited to acts of God, government restrictions, supply chain interruptions, or labor strikes."

9-Service Limitations Notice

Bluegrass Air Solutions will make every effort to diagnose and repair issues promptly; however, some issues may require extended time or the assistance of the original equipment manufacturer. Certain repairs may incur additional costs, which will be communicated prior to proceeding.

10-Customer Responsibilities

Customers are responsible for ensuring access to equipment, clearing surrounding work areas, and following safety guidelines provided by Bluegrass Air Solutions to facilitate repairs, installations, and maintenance.

11-Dispute Resolution Clause

Any disputes arising out of or related to these terms or the services provided by Bluegrass Air Solutions shall first be resolved through good-faith negotiation. If a resolution cannot be reached, disputes will be settled by binding arbitration in accordance with the laws of Kentucky.